

COMPLAINT FORM

The College of Paramedicine of Prince Edward Island (CPPEI) requests the completion of this form when filing a complaint against a paramedic registered with the College.

By completing this Complaint Form you:

- 1. Acknowledge that you are lodging a written formal complaint and understand that the College will investigate all written formal complaints; and
- 2. Give permission to the College to access your records, and to request and receive copies of all medical and related records related to the complaint; and
- 3. Give permission to the College to discuss and/or release part or all of the Complaint Form and all supporting documentation with any person(s) named in the complaint, or any person(s) deemed necessary in the investigation of the complaint; and
- 4. Certify that the details and information provided are true, accurate and complete to the best of your knowledge.

If you have any questions concerning the above, require assistance, or would like to speak with College staff before completing this complaint, please contact the CPPEI.

Complainant Information			
PERSON FILING COMPLAINT			
Name GIVEN I	NAME(S), INITIAL(S)	LAST NAME	
Address STREET NUMBER -	STREET NAME - APT. /UNIT NUMBER	CITY / COMMUNITY	PROVINCE POSTAL CODE
Phone		Email	
	erson directly involved in the incide health professional, lawyer or frien		relationship to that individual
Relationsh	ip to Client		
Please be advised that if you are filing a complaint on behalf of another individual, the College may require the individual to provide consent to access personal information relating to the complaint.			
CLIENT (IF DIFFERENT FROM ABOVE)			
Name GIVEN I	NAME(S), INITIAL(S)	LAST NAME	
Date of Birth D, D M, M Y, Y,	Y,Y		
Phone L L L L L L L L L L L L L L L L L L L	Email		
Address STREET NUMBER -	STREET NAME - APT. /UNIT NUMBER	CITY / COMMUNITY	PROVINCE POSTAL CODE

 ${\bf College\ of\ Paramedicine\ of\ Prince\ Edward\ Island\ -\ COMPLAINT\ FORM\ (CONTINUED)}$

Health Professional's Information
Health Professional's Name GIVEN NAME(S), INITIAL(S) LAST NAME Place of Work
Place of Work
Complaint Details
NATURE OF THE COMPLAINT
☐ Communication issues ☐ Unprofessional behaviour ☐ Privacy/confidentiality
☐ Other ☐
OTHER COMPLAINT DETAILS
When did the incident occur?
If applicable, have you tried to discuss this complaint with the involved health professional? \square Yes \square No
What do you hope to accomplish by submitting this complaint? (e.g., apology from the health professional, assistance with resolution, etc.)
Complaint Narrative PLEASE USE YOUR OWN WORDS TO DESCRIBE THE COMPLAINT
Signature of Complainant: Date: D, D M, M Y, Y, Y, Y

CPPEI Complaint Form 20240326 Page 2 of 2